

## **General Hockey Equipment Warranty Information**

Most suppliers don't publish specific warrant information on the majority of their products and it's handled in a case-by-case manner. The following items and parts have universally understood warrantee against manufacturer defects (improper use or abuse of equipment will null and void stated warranty)-

**Hockey Skates**- Hockey boots are warranted for 90 days from purchase against manufacturers defect. Blade holders and runners (steel) are warranted for 1 year from purchase against breakage. Broken holders and runners will be replaced at no charge during this warranty period. Blades worn down from use are not warranted. Proof of purchase is required

**Goalie Masks**- Goalie mask shells are warranted for 1 year from purchase against manufacturer defect. Wire cages have no warranty written or implied. Proof of purchase is required

\*Masks that have been painted or altered may be null and void of warranty

**Composite Hockey Sticks-** Composite hockey sticks are warranted against breakage from manufacturers defect for 30 days from purchase. All returns are manufacturer direct and a dated receipt with proof of purchase sticker. Broken sticks cannot be returned to Sports Etc. Sorry, this is not our policy but an industry wide policy of the stick manufacturers. Wood sticks come with no warranty written or implied

## Phone Numbers And Links For Composite Stick Return Claims

Bauer: 1-888-464-7746 (http://www.bauer.com/warranty/index)

Easton: 1-888-259-1297 (http://www.eastonhockey.com/warranty/warranty-united-states)

Reebok & CCM: 1-800-644-1677 (http://www.reebokhockey.com/corporate/ops-returns)

Warrior: 586-978-2595 (http://www.warrior.com/hockey/warranty/us)

Sher-wood: 866-563-2205 ext 4340 (http://www.sher-woodhockey.ca/warranty.php)

We are a full service hockey shop first and foremost so any warranty questions or issues you may have beyond those covered above please don't hesitate to contact us at (781) 646-1600 or (866) 81SKATE (outside MA only) or email at info@sportsetc.net